

# Accessibility statement for wickhambrook.org

This accessibility statement applies to Wickhambrook.org.

This website is run by Wickhambrook Parish Council in association with Mdsign Internet Services Limited. We want as many people as possible to be able to use this website and are actively working to check and meet accessibility guidelines.

Images have a text alternative, so people using a screen reader can access the information. This complies with WCAG 2.1 success criterion 1.1.1 (non-text content).

We've made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible, we are currently working on this and will update this statement as progress is made.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

For the Wickhambrook Parish Council pages, e-mail [parishclerk@wickhambrook.org.uk](mailto:parishclerk@wickhambrook.org.uk), or call 07508 039810

We'll consider your request and get back to you in 10 working days.

If you cannot view the map on our 'contact us' page, call or email us <https://wickhambrook.org/parish-council/> for directions.

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the details above,

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

Wickhambrook.org is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

## **Non-accessible content**

The content listed below is non-accessible for the following reasons.

- We are currently assessing which content is non-accessible.
- We plan to improve accessibility during October 2020 to further meet accessibility standards.

## **Non-compliance with the accessibility regulations**

- We are currently assessing which content is non-accessible.

We plan to assess this further during October 2020.

## **Disproportionate burden**

Some elements of our website may involve accessibility problems that would be a disproportionate burden to fix.

We are assessing our website in October 2020 to ascertain whether this is the case and will update our statement accordingly.

Elements that may be a disproportionate burden now will not necessarily be a disproportionate burden forever. If the circumstances change we will assess these elements again and make any improvements we are able.

## **Content that's not within the scope of the accessibility regulations**

Content that falls within this scope will be assessed in October 2020.

### **PDFs and other documents**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix Agendas, Minutes and other parish council documents published before this date.

Any new PDFs or Word documents we publish will meet accessibility standards.

### **Live video**

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

## **Preparation of this accessibility statement**

This statement was prepared on 17 September 2020. It was last reviewed on 17 September 2020.