

# Accessibility statement for wickhambrook.org

This Accessibility Statement applies to Wickhambrook.org.

This website is run by Wickhambrook Parish Council in association with Mdsign Internet Services Limited. We want as many people as possible to be able to use this website and are actively working to check and meet accessibility guidelines.

Images have a text alternative, so people using a screen reader can access the information. This complies with WCAG 2.1 success criterion 1.1.1 (non-text content).

We've made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible, we are currently working on this and will update this statement as progress is made.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

For the Wickhambrook Parish Council pages, e-mail [parishclerk@wickhambrook.org.uk](mailto:parishclerk@wickhambrook.org.uk), or call 07508 039810

We'll consider your request and get back to you in 10 working days. If you cannot view the map on our 'contact us' page, call or email us <https://wickhambrook.org/parish-council/> for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the details above.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

Wickhambrook.org is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

### **Non-accessible content**

The content listed below is non-accessible for the following reasons.

- We are currently assessing which content is non-accessible.
- We plan to improve accessibility during 2025 to further meet accessibility standards.

### **Non-compliance with the accessibility regulations**

We have identified the following content types which are not accessible:

The content listed below is non-accessible for the following reasons.

#### **Non compliance with the accessibility regulations (website) PDFs and other documents**

Many of our PDFs may not be suitable for users of assistive technology. This fails WCAG success criterion 4.1.2 Name, Role Value. We aim to ensure the top 10% most viewed documents on our website are accessible as explained in our disproportionate burden assessment.

#### **Disproportionate burden**

We are always looking to improve the accessibility of this website.

- we carried out detailed accessibility checks of wickhambrook.org and our parish council pages - as this is our most important content
- we carried out basic checks of our other pages.
- We have assessed it would be a disproportionate burden within the meaning of No. 2 regulations to pay for an independent auditor to undertake a detailed check on our website.

Some elements of it may involve accessibility problems that would be a disproportionate burden to fix.

We are continuing to assess the website to ascertain whether this is the case and will update our statement accordingly.

Elements that may be a disproportionate burden now will not necessarily be a disproportionate burden forever. If the circumstances change we will assess these elements again and make any improvements we are able.

## **Fixing documents**

Having carried out a detailed check of wickhambrook.org, we've also assessed that it would be a disproportionate burden within the meaning of the No. 2 Regulations to fix all documents published on wickhambrook.org since 23 September 2018.

The majority of these documents have rarely been viewed, therefore they are not negatively impacting users with disabilities or impairments. For this reason, we don't believe the cost of time, effort and resource to fix all the documents is justified.

We will focus on fixing the most viewed documents on and ensuring that new documents are accessible before they are published.

## **Content that's not within the scope of the accessibility regulations**

### **PDFs and other documents**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix Agendas, Minutes and other parish council documents published before this date.

### **Live video**

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

### **Preparation of this accessibility statement**

This statement was prepared in May 2025. It was last reviewed May 2025