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How To Report a highways issue

Recently I have had a number of emails and calls about highways defects. You can report a highways issue in Suffolk quickly and easily online. Our highways reporting tool is available online at <https://highwaysreporting.suffolk.gov.uk/> or by scanning the QR code below on your smart phone. The sorts of issues you can report include blocked drains; damage to highways, footpaths, cycle lanes or tracks; debris, weeds or mud on the road; Flooding on a road or pavement; Heavy goods vehicle incidents; Missing or faded road markings; obscured, missing or damaged signs; potholes; public rights of way issues; Tree or hedge affecting the highway.



It is helpful if you can take a picture of the issue and attach it to your report and if the location is hard to describe, the “what 3 words” app is an excellent tool for pinpointing locations. (<https://what3words.com>)

Our Highways Reporting Tool also allows you to monitor the status of existing reports.

Do not report a highways problem online if:

- it poses an immediate danger to public safety - call 0345 606 6171.
- it's on a [trunk road](#) in Suffolk - call the National Highways Information Line on 0300 123 5000
- it's on a [private road](#)

I am always happy to hear from you on highways and other county issues.