

## Suffolk Police and Crime Plan Consultation

Suffolk Police and Crime Commissioner's office is consulting on their [draft Police and Crime plan](#) which will run for the next three years. The consultation closes on 22nd November, and an extension to 26<sup>th</sup> November has been agreed for the parish council.

A copy of the draft plan is attached as Appendix

Information relating to the review has been published to the website and facebook, although to date no submissions have been received.

**Action:**

**Councillors are asked to identify and draft comments to any aspects of the consultation on which they wish to raise concerns or report views**

## WPC.21.11.04: Police & Crime Plan Consultation

This Police and Crime Plan is Suffolk's plan for policing for the next three years; it sets the direction of policing in the county and the activity which will be taken forward by my office.

As a local resident, or a representative of a local organisation, I would appreciate your thoughts on the activities we have identified to meet the four objectives of the plan. You do not need to read the full draft Police and Crime Plan in order to do the survey but it does include some information which helps set the scene for the objectives and so if you are interested to read it, it is available here:

[DRAFT POLICE AND CRIME PLAN 2022-2025](#)

I appreciate your interest and hope you will take some time to consider my plan. Your comments are important to me and they will all be considered.

The survey will close at 9am on Monday 22nd November 2021.

Tim Passmore  
Police and Crime Commissioner for Suffolk

The Police and Crime Plan for 2022-2025 is structured into four objectives which focus upon the role of the Police and Crime Commissioner. The objectives are as follows:

**Objective 1:** An efficient and effective police force for Suffolk.

**Objective 2:** Provide services which effectively support victims of crime and invest in initiatives which reduce crime and disorder.

**Objective 3:** Engage with communities to understand their views about policing and crime and inform and update them about the work of the PCC and the Constabulary.

**Objective 4:** Work in partnership to improve criminal justice outcomes and enhance community safety.

This survey takes the activity in each objective and asks views in relation to those. If you answer all parts of the survey it will take approx 25 minutes to complete, depending on how much detail you provide, however you can skip to the sections you are most interested in. You will also be provided the opportunity to make general observations about the areas covered by the Plan, specifically policing, commissioning, public engagement and the PCC's role in partnership activity.

We would really welcome information 'about you' at the end to ensure we have reached a wide audience.

Hilary Workman  
Clerk & RFO  
November 2021

## WPC.21.11.04: Police & Crime Plan Consultation

### Priority Area One: Improving the response to the public and the approach to solving and preventing crime whilst providing effective support to victims and effective management of offenders

To meet this priority area the Constabulary will:

- Maintain, and where necessary enhance, good emergency response and call-handling performance. Improve processes for answering non-emergency calls and offer a variety of channels to report crime and contact the police.
- Keep people informed, and updated, when they report a crime.
- Deliver quality investigations, by skilled professionals, to solve more crime and support victims effectively.
- Ensure compliance with the police elements of the Victim Code with a strong focus on how the force supports victims through the investigation. This will include understanding why victims do not wish to support an investigation, assessing victims needs and referring them to victim support services.
- Maintain a continued focus on tackling the crimes which constitute violence against women and girls.
- Ensure the way it works with young people supports effective engagement, safeguards, prevents unnecessary criminalisation and reduces reoffending.

#### 1. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

### Priority Area One continued: Improving the response to the public and the approach to solving and preventing crime whilst providing effective support to victims and effective management of offenders

To meet this priority area the Constabulary will:

- Reduce criminal exploitation by deterring and disrupting County Lines activity and reporting on its approach to reduce and tackle serious violence in the county (including knife crime and homicide).
- Prevent and tackle ASB, crime and disorder (with focused activity in geographic hot spots e.g. town centres).
- Act on the changes in relation to offender management, including use of adult conditional cautions and delivering the new Integrated Offender Management Strategy, to reduce re-offending.
- Strengthen the approach to fraud investigation, prevention and victim support.
- Understand, and tackle, the impacts of rural and wildlife crime.
- Keep the roads safe by continuing to use enforcement (specifically around the fatal four: speeding, drugs and alcohol, seatbelts and mobile phone use).

#### 2. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

### Priority Area Two: Working in partnership to keep communities safe

To meet this priority area the Constabulary will:

- Support a countywide approach to road safety by working with operational partners through the Roadsafe Board.
- Ensure it meets its statutory partnership obligations as a responsible authority, safeguarding partner and criminal justice partner.
- Support a partnership problem solving approach to preventing anti-social behaviour and crime.
- Support system solutions to improve the criminal justice system, bring offenders to justice and mitigate the increasing cost and workload pressures on the police.
- Ensure it provides effective evidence of areas where improved partnership working could support the police to manage non-crime, criminal justice and mental health demand, and find solutions with partners to keep the public safe, consider the needs of young people and ensure victims and witnesses are supported.
- Ensure effective communication on operational changes to the structure and deployment of officers, where those changes impact the visibility of the service, and the way it works with partner agencies and the public on community safety and safeguarding.
- Ensure the capacity and capability required to meet the Strategic Policing Requirement obligations is appropriately considered within resource planning, and monitor compliance. This will include how the force works with regional and national structures.

### 3. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

### Priority Area Three: Effective organisational management of the Constabulary in relation to its people, its assets and its learning to enable an efficient and effective police service.

To meet this priority area the Constabulary will:

- Develop the professionalism and diversity of the workforce by:
  - Ensuring recruitment, training and retention to keep the right skills mix.
  - Making the workforce more representative of the communities it serves.
  - Delivering the requirements of the Policing Education Qualifications Framework.
- Ensure the approach to people management includes effective processes to support the health, well-being and welfare of the workforce.
- Provide opportunities for young people through its cadet scheme, work experience and apprenticeships.
- Maximise the use of volunteers to support and improve capacity and capability.

#### 4. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

### Priority Area Three: Effective organisational management of the Constabulary in relation to its people, its assets and its learning to enable an efficient and effective police service

To meet this priority area the Constabulary will:

- Comply with the equality duty and report progress with meeting its equality objectives.
- Ensure ethics, integrity and professional standards in the way it delivers policing (including transparency regarding its use of Stop and Search and coercive powers).
- Improve data quality to ensure accurate performance and financial data on which to base decisions.
- Learn from audits, inspections and super complaints to improve services to the public.
- Highlight, to the PCC, strategic areas of risk and operational need in the delivery of policing functions.
- Maximise the use of technology, to support value for money, innovation and environmentally sustainable solutions.

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### 5. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

### **Priority Area Three: Effective organisational management of the Constabulary in relation to its people, its assets and its learning to enable an efficient and effective police service**

To meet this priority area the Chief Constable and PCC will:

- Ensure sound financial planning through the Medium-Term Financial Plan and considered use of precept and reserves, which balances the need to keep people safe with understanding the financial impact on local people.
- Exploit government funding streams, grants and opportunities to generate income.
- Participate fully in contributing to the review of the funding formula.
- Continue to consider where strategic collaboration with other agencies, benefits and supports policing in Suffolk, through a published collaboration strategy.
- Explore how police funding can support the local and UK economy in its procurement of goods and services, whilst balancing that with the ambitions of cost savings through collaborated procurement.
- Ensure the police estate is fit for purpose and supports the maintenance of an efficient and effective 21st century police service.
- Consider environmental impact and making best use of scarce natural resources.

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**6. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

Please make any further comments you wish to add about policing in Suffolk (200 word limit):

OK

7. Please add your comments here:



## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 2: Provide services which effectively support victims of crime and invest in initiatives which reduce crime and disorder**

To meet this objective the PCC will:

- Ensure quality service provision to support all victims of domestic abuse and sexual violence including ensuring there are routes into support for those who do not wish to report to the police.
- Publish a commissioning strategy to meet the needs of victims of crime. As part of that work we will seek to consult with agencies that support victims of crime, consider where longer term funding might support sustainability and challenge government funding levels where it does not sufficiently meet local need.
- Listen to the views of victims of crime to enhance his commissioning approach and raise issues with community safety and criminal justice partners as appropriate.
- Provide clarity regarding local services commissioned by the PCC and national services for victims of crime.
- Support effective domestic abuse perpetrator provision to prevent abuse and reduce reoffending.

**8. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 2: Provide services which effectively support victims of crime and invest in initiatives which reduce crime and disorder**

To meet this objective the PCC will:

- Use crime and disorder reduction funding to focus more support to divert young people from crime and seek to work with the Constabulary and partners to reduce reoffending.
- Explore opportunities to co-commission with the new National Probation Service, where it adds value to reducing reoffending in Suffolk.
- Support problem-solving by local communities, by investing in solutions which reduce reoffending, prevent crime and disorder, or improve community safety.
- Consider with the Constabulary, areas where investment might reduce non-crime demand on the police.
- Consider with Community Safety Partnership Chairs where funding could make a difference to crime and disorder reduction, including match funding opportunities with Community Safety Partners where the initiatives meet shared priorities agreed by the Safer Stronger Communities Board.

**9. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 2: Provide services which effectively support victims of crime and invest in initiatives which reduce crime and disorder**

In our commissioning strategy we will consider our approach in the following areas:

- Reducing reoffending and preventing crime.
- Supporting fraud prevention, and ensure the right support is available for victims.
- Acting on any requirements for the PCC in relation to reducing serious violence, set through the Serious Violence Duty.
- The impact of substance misuse in crime and disorder.
- The provision for victims of road traffic collisions and how we can support efforts to tackle the 'fatal four' causes of road deaths.
- Supporting young people – this could include initiatives which divert young people from criminality, enhance their skills or provide crime prevention advice and support so they do not become victims.
- Consider initiatives which reduce the demand the police in particular policing the night-time economy, ASB and reducing crime and disorder in our towns.
- Consider the areas prioritised in partnership with the Safer Stronger Communities Board.

**10. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

**11. Please use this space to add to further comments you have about the PCC's role in commissioning victim services and providing grants to support crime and disorder reduction (200 word limit):**

## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 3: Engage with communities to understand their views about policing and crime and inform and update them about the work of the PCC and the Constabulary**

To meet this objective the PCC will:

- Review and publish plans for engagement with the public, which will include learning from the pandemic to ensure a range of meetings where the public can choose to attend on-line or in person around the county. As part of this work, the plans will include:
  - Engagement with young people, minority groups and businesses.
  - Events around the county to support you to meet the PCC and the Chief Constable.
  - Holding 'Ask the Chief and PCC' events 'on line' to ensure you can make contact and feed in views and ideas.
  - Providing regular updates to local authorities and MPs.
  - Feedback on the outcomes of engagement activity.
- Introduce a public question process into his Accountability and Performance Panel arrangements, to enable questions to be submitted in advance of the meeting for consideration by the PCC.

**12. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 3: Engage with communities to understand their views about policing and crime and inform and update them about the work of the PCC and the Constabulary**

To meet this objective the PCC will:

- Monitor victim satisfaction and public confidence, and work with the force to ensure effective communication with the public which enhances confidence in the police.
- Ensure it is clear how to correspond with the PCC's office. If your concern is about operational policing or reflects a complaint about the police, with your permission, the Office of the Police and Crime Commissioner will direct your query to the Constabulary.
- Include details on the PCC website how to contact your local Safer Neighbourhood Team.
- Continue to meet the statutory requirements around publication of information.
- Act upon any recommendations for the PCC arising from inspections and super-complaints.
- Clarify the process regarding applications for crime and disorder reduction funding.

**13. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

**Objective 3: Engage with communities to understand their views about policing and crime and inform and update them about the work of the PCC and the Constabulary**

To meet this objective the PCC will:

- Continue to support the public scrutiny of the police use of Stop and Search through the Stop and Search Reference Group.
- Continue to publish details about all grant awards and commissioned services on the PCC website and communicate those awards to the police, partner agencies and national bodies.
- Produce an annual report, which sets out his commissioning and activity each year.
- Operate a Custody Visiting Scheme to ensure independent checks upon the welfare and rights of those in custody.
- Monitor and publish information about how Suffolk Constabulary deals with complaints including the level and nature of complaints to ensure the force is acting appropriately and in a timely fashion. Dip-sample police complaints to ensure due process has been applied and undertake independent reviews of cases.
- Publish an Annual Governance Statement, clearly setting out governance and internal control arrangements.
- Take opportunities to work with the media, and to publicise information, about policing and the role and work of the PCC to support public confidence.
- Exploit the opportunities social media provides to communicate and engage with the public and respond to feedback.

**14. In relation to the activities listed above:**

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

**15. Please use this space to provide any further comments you have about how the PCC engages with communities (200 word limit):**

## WPC.21.11.04: Police & Crime Plan Consultation

### Objective 4: Work in partnership to improve criminal justice outcomes and enhance community safety

To meet this objective the PCC will:

- Ensure that investments in crime and disorder reduction and victim services are effectively communicated to partner agencies on Community Safety Partnerships.
- Ensure the PCC, or an attendee from his office, engages with those partnerships where the PCC has a role and can make a difference.
- Work with partners to improve systems and understand gaps, in order to advocate for victims, reduce reoffending, and prevent crime.
- Reflect the Community Safety Partnership and Safer Stronger Communities Board priorities of violence against women and girls, hate crime, criminal exploitation, Prevent, modern slavery and ASB in his commissioning, and update on those partners on his commissioning strategy.
- Through the Safer Stronger Communities Board and Suffolk Public Sector Leaders, exploit opportunities for government funding which support crime reduction and community safety.
- Tackle issues of concern for policing and victims of crime in partnership.

### 16. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

## WPC.21.11.04: Police & Crime Plan Consultation

### Objective 4: Work in partnership to improve criminal justice outcomes and enhance community safety

To meet this objective the PCC will:

- Co-operate with statutory, voluntary and private sector partners to support initiatives which benefit young people.
- Understand the Serious Violence Duty and associated multi-agency responsibilities and act upon any responsibilities for the PCC.
- Lobby national bodies, including through the Association of Police and Crime Commissioners to support improvements for policing, criminal justice, community safety and victims.
- Work with the Suffolk Reducing Reoffending Group (including the new structures in the National Probation Service and Integrated Offender Management), to understand gaps in provision, particularly for young people up to the age of 25.
- Consider whether the PCC's crime and disorder reduction funding could support or match fund provision to reduce reoffending.
- Take account of the lessons from the pandemic, and the implications for improvements to the criminal justice system.

### 17. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):



## WPC.21.11.04: Police & Crime Plan Consultation

### Objective 4: Work in partnership to improve criminal justice outcomes and enhance community safety

To meet this objective the PCC will:

- Deliver the requirements in the new Victims' Code.
- Understand the impacts of the changes on the force and partners in terms of managing offenders.
- Consider with public sector leaders, health commissioners and the Chief Constable, how the countywide approach to issues which impact public safety can be improved.
- Monitor the Constabulary's role where it is a statutory partner on key partnerships as part of his governance role.
- Work with partner agencies to support and invest in awareness raising, including where there are mechanisms nationally for victims of crime, so the public and practitioners are supported to understand what is available, and how to act on concerns.
- Support responsive countywide systems for victims of crime.

### 18. In relation to the activities listed above:

- I am content with all
- I have comments I would like to make

Please add your comments here (200 word limit):

### 19. Please use this space to provide any further comments you have about the PCC role in partnerships (200 word limit)

### 20. Are you responding as an individual or on behalf of an organisation?

- Individual
- Organisation

## WPC.21.11.04: Police & Crime Plan Consultation

It would be helpful for us to know which area of Suffolk you live in.

### 21. The first part of your postcode

- |                            |                            |                            |                            |                            |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| <input type="radio"/> IP1  | <input type="radio"/> IP2  | <input type="radio"/> IP3  | <input type="radio"/> IP4  | <input type="radio"/> IP5  |
| <input type="radio"/> IP6  | <input type="radio"/> IP7  | <input type="radio"/> IP8  | <input type="radio"/> IP9  | <input type="radio"/> IP10 |
| <input type="radio"/> IP11 | <input type="radio"/> IP12 | <input type="radio"/> IP13 | <input type="radio"/> IP14 | <input type="radio"/> IP15 |
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| <input type="radio"/> IP26 | <input type="radio"/> IP27 | <input type="radio"/> IP28 | <input type="radio"/> IP29 | <input type="radio"/> IP30 |
| <input type="radio"/> IP31 | <input type="radio"/> IP32 |                            |                            |                            |

22. If you live on the Suffolk border and do not have an IP postcode, what is the first part of your postcode?

29. If you are responding on behalf of an organisation, please advise of your role and the organisation name (leaving an e-mail if you would like future contact).

Organisation:	<input type="text"/>
Role:	<input type="text"/>
E-mail:	<input type="text"/>

Thank you for taking time to complete this survey, your views will be considered and the plan will be presented to the Police and Crime Panel in January 2022.

If you have any queries please email [spcc@suffolk.police.uk](mailto:spcc@suffolk.police.uk).